



INDEPENDENT MINING SERVICES QLD PTY LTD SINCE 2008

COMPANY VALUES

**WE ARE INDEPENDENT MINING SERVICES,
A LEADING ENGINEERING AND MANUFACTURING COMPANY.**

Our goal is to support and supply our clients with value in service and product while maintaining and improving quality.

Our strategy is to build long term business relationships based upon trust and communication.

IMS Values

- **Sustainability**
Meeting safety, environmental and community requirements.
- **Honesty**
Doing what we say we will do.
- **Respect**
Openly promote diversity, team work and open communication.
- **Accountability**
Taking ownership of our people, products and services.
- **Performance**
Measure, review, grow, and evaluate through regular auditing.

We at IMS are dedicated to a long term commitment to the industry and believe that it is our applied and business ethics that separate us from others. We believe that building long term, honest and transparent relationships will be the key to our future success. IMS include policies throughout our business that we take very seriously and use as the foundations of our business.

Clients will understand and see firsthand our commitment to our business, community, employees and family upon building a closer relationship with IMS.



 **GARY BROWN**
IMS DIRECTOR

IMS GOAL: EVERYONE HOME SAFE.

At IMS our priority is to ensure we achieve our objective of Everyone Home Safe. When we refer to everyone, this includes our employees, contractors, members of the public, customers and any other person who comes in contact with IMS.

IMS have our own safety management plan and work within its stated requirements. We have established a comprehensive Safety Management System designed to proactively and systematically manage safety risks.

IMS improved safety oversight through the introduction of Management Safety Observations for front line leaders and Personal Safety Checks for all employees. As a result of our strong focus on safety leadership and employee engagement we have seen a steady improvement in our key safety measures. While we recognise we still have a long way to go, we have seen a continual reduction in both TRIFR (Total Recordable Injury Frequency Rate) and LTIFR (Lost Time Injury Frequency Rate) .

Achieving our goal of Everyone Home Safe.



PURPOSE BUILT FACILITY.

IMS have a brand new purpose built facility completed in 2014. We have two overhead Demag Cranes with a combined capacity of a true 120 tons, with 12m under hook. This gives IMS the ability to be able to successfully manage components of all shapes and sizes with a single lift operation, providing the safest possible crane environment.

Our workshop facility area is 10,683m² made up of the following;

- 2,150m² workshop floor
- 2,582m² road base hardstand
- 4,236m² external concrete hardstand
- 350m² office and amenities
- 1,088m² landscaping and storage
- 277m² wash bay

Built to meet and exceed all environmental standards and requirements, our IMS facility respects our local environment and community obligation.



STRESS RELIEF

IMS offer harmonic stress relieving as a part of process to enhance the stability and integrity of all components rebuilt or manufactured at our facility. This critical process increases service life cycles and reduces maintenance costs.

IMS RESISTANCE HEATING

By use of electronic resistance heating units, we can offer a far higher level of precise control and accurate recording over the conventional processes. We believe this allows us to work to specific preheating recommendations on items of all sizes and material compositions in a safe and effective manner.

PART TRACKER

IMS have developed part tracker to manage and collect impartial / non-biased client data to proactively assist in decision making around products used in the mining industry, measuring time and life cycles to offer a true cost of a product. Part tracker is a web based program that can be accessed from anywhere with internet and login access.

ACHIEVEMENTS

- Successfully delivered onsite field maintenance contract for 4 years
- CHPP reclamation contract 2 years
- Successfully delivered dragline bucket rebuild contract and are included into this contract to date.
- Successfully fulfilling major dragline bucket manufacturing contract.





/// CAPABILITIES MEDIUM AND HEAVY FABRICATION

OUR CORE BUSINESS IS HEAVY.

The management team at IMS have extensive knowledge and experience with a wide variety of engineering fabrication and repair skills. Combined IMS have in excess of 120 years of knowledge and experience across industries that include mining, construction and sugar. Our experience is inclusive but not limited to the fabrications of mild steel, quenched and tempered steels, stainless steel and a large range of wear resistant products. Industry experience covers various items encompassing all heavy mining attachments. Customers can expect a high level of service coupled with a quality finished product.

Our Clients have come to expect a very high level of service coupled with a quality-finished product.



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/// CAPABILITIES LIGHT/MEDIUM FAB AND DRAGLINE RIGGING REPAIRS

LIGHT/MEDIUM FABRICATION

Our team of light & medium fabricators are experts in complex design and execution of detailed engineering drawing of structural steel and alloy components and structures.

Offering competitive services to port, mining, primary producers and the building industry our light fabricators can offer the product and service you require.

RIGGING

IMS have a long history in re-furbishing dragline rigging and associated components. With over 20 years' experience we have been rebuilding and maintaining dragline rigging to the highest standard, continually developing, challenging and improving on the status quo.

DIVERSITY

IMS SUPPORT DIVERSITY.

IMS support opportunities for a diverse workplace; recruiting and selecting the most appropriate person for the job is a complex task which requires trained staff who are aware of laws and guidelines. With a team of approximately 60, IMS follow the best practice guide lines for developing selection criteria. Upon the interview process equal opportunities are presented to all applicants and successful applicants are awarded positions regardless of sex, race, religion, based upon the ability to perform the job efficiently safely and successfully.

IMS is an equal opportunity employer. IMS has identified that as a diverse workplace business, you can benefit from the different talents, experiences and perspectives of your employees.

IMS support the local community and the groups that lie within our communities. Being a locally owned and run company we know the importance of supporting local people, industry and local suppliers. As part of our quoting and estimation process, selection criteria includes local content for products and services.

In a world with ever more complex supply chains, there is reassurance to be had from having key suppliers close to operations. It creates supply chain efficiencies, such as lower logistical costs, and can ensure reliable access to critical goods and services within Mackay and surrounding areas.



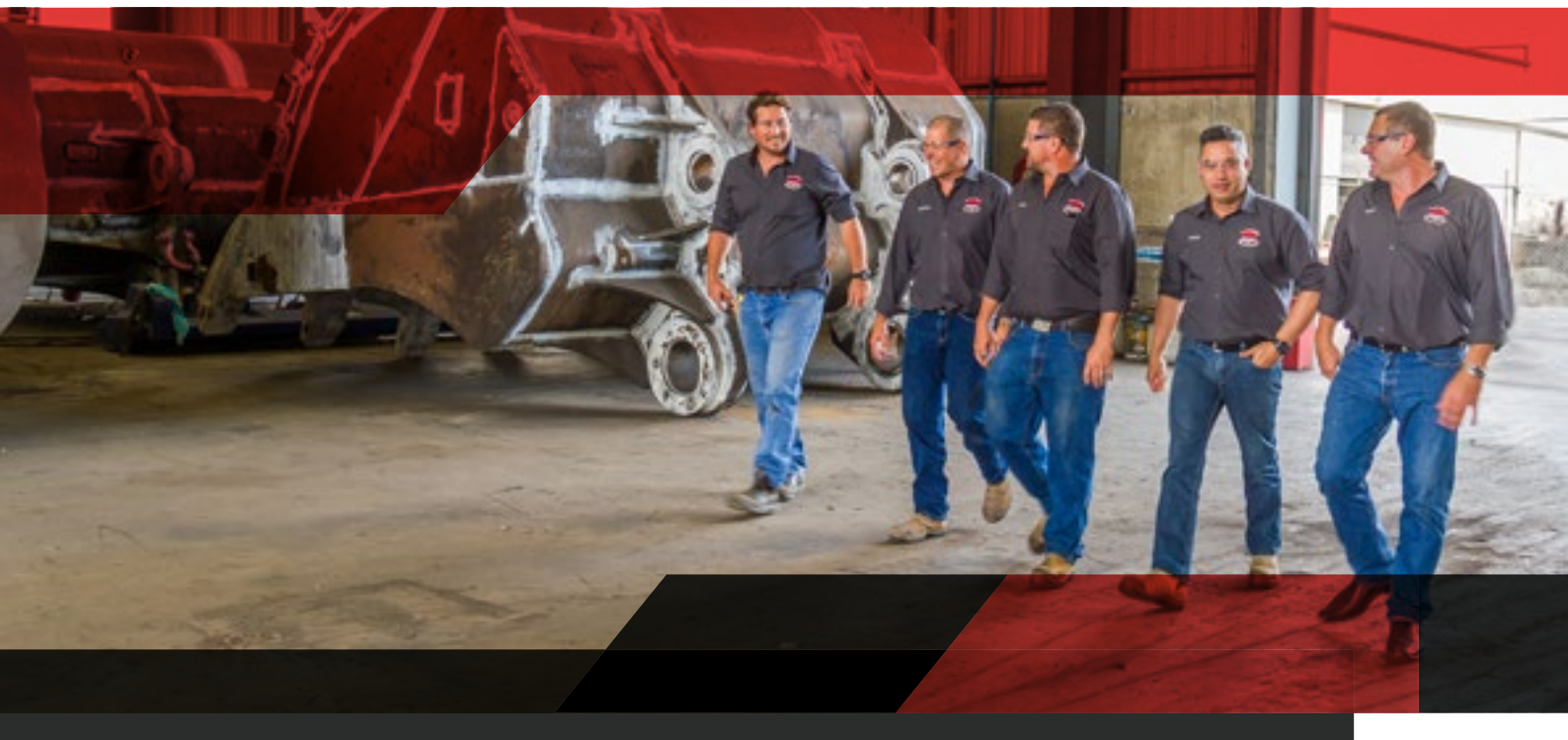
CLIENT BASE AND BUSINESS ADAPTABILITY

WE ARE INDEPENDENT MINING SERVICES, A LEADING ENGINEERING AND MANUFACTURING COMPANY.

IMS currently supply products and services to over 79 clients including 8 OEM companies, 16 parent mines and 2 major contracting companies.

We support long term contracts for onsite and offsite dragline, excavator and truck tray repairs and rebuilds for the above companies and also offer condition monitoring and reporting and managing life cycles as part of this service.

IMS have a strong workforce and numerous strong alliances with engineering and process companies throughout the local Mackay area as well as greater Queensland. This provides us with the capabilities to tender and successfully deliver projects that have extensive fabrication components. At Independent Mining Services we have policies and procedures in place to handle all aspects of our business and the welfare and safety of our employees.



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QUALITY ASSURANCE

FIRST CLASS PRODUCT.

IMS is a Quality Assured Company, complying with ISO9001 Quality, ISO14001 Health and Safety & ISO18001 Environment. IMS have nominated regular (6 monthly) auditing of our ISO9001, 18001 and 14001 accreditation and believe this has had a positive effect in continually monitoring, improving and redeveloping our internal systems. With the ongoing support of our team we have been able to achieve continual recertification and approval of our accreditation since obtained in August 2013. It is by the regular 6 monthly audits that we are able to continue to establish a high standard of compliance with no non-conformances to our system being issued since our establishment of ISO accreditation.

IMS have a good balance of both a technical and highly skilled workforce to deliver projects that meet requirements of AS/NZS1554.1, AS/NZS1554.4, and AS/NZS1554.5 on a regular basis. IMS has a strong belief in delivering the highest quality product achievable.

Supporting our high level of quality services and product supplies IMS employs a full time International Welding Specialist. This role in the company is not only ensuring quality adherence to applicable Australian and international standards and compliance but also the minimum requirements expected of IMS. Our Quality assurance systems and process follow our services out of the workshop and into the field ensuring that regardless of our repair location and environment that the best possible repair is supplied and life cycle achieved.

These systems provide IMS with the framework required to align with current internationally recognised quality management systems and supports this level of quality in our deliverables and work processes. IMS place a high emphasis on monitoring and verifying all variables within our processes and procedures and believe this to be a critical step in understanding the correct application to ensure these deliverables are followed and are effective.

By implementing and maintaining effective quality processes we have been able to deliver a first class product while reducing production costs and minimizing inefficiencies and wastage.

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STRESS RELIEF

Stress relief is an important step of the rebuild process that until now was not completed due to material properties, size limitations, time and cost restraints. IMS has invested into a proven process that offers consistent quality, saves time & money and is certifiable.

IMS will offer at no additional charge Harmonic stress relief of all Dragline and excavator buckets repaired by IMS in our facility.

Typically saves 50-90% of the costs associated with heat treat stress relief and offers an estimated 2.5%-4% extension to the life cycle of a product due to a reduction in weld cracking over time, increasing service life. Our process is up to eight times faster than thermal stress relief and typically saves 65-98% time for stress relieving.

IMS RESISTANCE HEATING

Resistance heating to be utilised on all castings increasing in quality control and final product quality improvements. By use of electronic resistance heating units we can offer a far higher level of precise control and accurate recording over the conventional LPG or gas fuel process. We believe this allows us to work to specific preheating recommendations on items of all sizes and material compositions in a safe and effective manner. This will provide extended lifecycles through better control, reduced heat cycling during the repair process and refined heat delivery into casting materials. The IMS Resistance heating process includes a digital reporting system allowing for 100% tracking of a process, confirming compliance to AS1554.4 and supplied Welding Procedures Specifications (minimum and maximum heating parameters).

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STRESS RELIEF

CONSISTENT QUALITY, SAVES TIME & MONEY.

“Our process is up to eight times faster than thermal stress relief.”

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